

# VEGA

HOTEL & CONVENTION  
CENTER



**IT'S SAFE FOR EMPLOYEES AND GUESTS**

**ALL YOU NEED TO KNOW ABOUT THE CURRENT  
SITUATION IN THE COMPANY**

## STAFF SAFETY

- Only employees without signs of illness, including cold and flu, are allowed to attend the workplace. Monitoring is carried out by temperature measurement
- Weekly training sessions and guidance
- Daily airing and treatment of the office premises according to schedule, application of specialized air-purification and surface-treatment equipment
- All employees are equipped with medical masks and gloves, skin antiseptics
- Front desk, security and lobby staff work while complying safe distance and are additionally protected by transparent screens from close contact with guests
- Social distance is compiled with markings of all office premises, a schedule of meal time in the canteen, a shift and remote work of some divisions
- COVID-19 testing of 10% of the staff every 15 calendar days until reaching the target of 100% employees tested to exclude a presence of COVID-19

## GUESTS SAFETY

- Protection screens are already installed in the area of the guest service – at the reception desk and lobby bar
- Markings are applied to ensure the social distance of 2 meters
- All room key-cards are being disinfected
- Sanitizer gel is available in public places
- Regular disinfection of surfaces is carried out (door handles, tables, elevator buttons, handrails and etc.)
- Ultraviolet bactericidal recirculatory are continuously used in guest areas
- Daily disinfection of the accommodation facilities and cleaning inventory, airing of the rooms during housekeeping service
- The ventilation system is switched off in order to prevent the virus from moving through the engineering systems
- Information banners have been installed in all elevator halls - exploitation of lift is allowed for not more than 2 people and only with personal protective equipment
- An additional set of measures is applied to ensure safe cooking in the restaurant

## HOW OUR SERVICES HAVE CHANGED

- Breakfast, lunch and dinner are served according to the menu of the day (4 basic options for daily rotation) and are served individually in a disposable tableware
- Contactless delivery of room service to the room (upon request)
- Electronic menus and minimum quantity of paper in the room
- Room-service 24/7 without a minimum order and service charge
- Welcome drink in disposable cups
- The congress center of the hotel is closed and no events will be held until the restrictions will have been officially lifted
- The fitness center works, but we control the attendance, no more than two people can get key cards at a time
- Additional heat treatment is applied during laundry
- Our partners have a unique opportunity to consult with the hotel's staff medical doctor regarding the implement and protection of guests and employees



The observance and control of all the above-mentioned measures is carried out with the direct participation of the hotel's medical doctor with the obligatory daily report on the state of affairs to the General Director of JSC THC «Vega»